Loner PORTAL

Mobile Worker Safety Monitoring Web App

Web-based safety application

Employees often work out of sight or sound of other personnel and require a simple, non-intrusive solution to monitor their ongoing safety and enable a call for help when needed.

Loner® Portal is an easy-to-use web application and part of a customizable safety system that includes worker-worn Loner safety devices, Loner Background Services, and optional Loner Web Services.

Employees wear the dedicated Loner SMD safety monitoring device or use the Loner Mobile safety application for smartphones. If the corresponding Loner device detects a safety incident, such as an emergency button press, Loner Background Services communicates this critical event to monitoring personnel.

The process of delivering safety alerts to monitoring personnel is highly configurable, providing redundant communication paths and methods to engage different personnel. When a safety incident occurs, safety alerts are delivered to office-based monitoring personnel within the Loner Portal web application, visibly and audibly, and via email and text message delivery. Mobile monitoring personnel can be alerted from within the Loner Mobile application and via email and text messaging. A call center environment can also be alerted using the Blackline Loner Web Services.
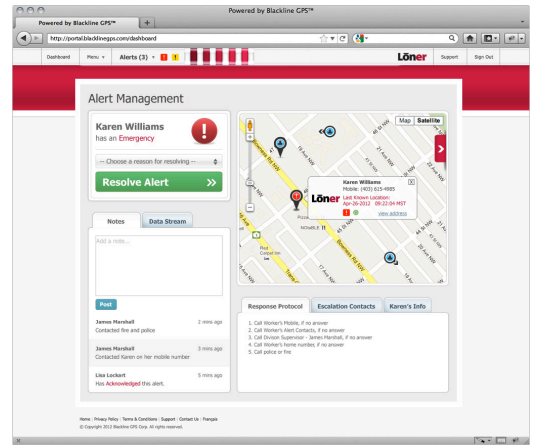
Loner Portal is used to configure the overall Loner safety system including alerting settings, Loner safety device configuration, and management of an efficient safety incident response.

Alerting settings are easily managed within the Loner Portal Call-out List. First-tier monitoring personnel are provided with a specified duration to address a safety incident before escalating through three additional monitoring tiers, ensuring progressive organization awareness of a safety incident and enabling prompt resolution.

When a safety incident occurs, safety alerts are communicated with geographic coordinates and street address information. Managing a safety incident uses location information to display the the worker's location on an interactive map, contacting the worker, contacting emergency authorities as needed, and mapping the location of other workers to determine if they are able to assist the worker in distress.

The Loner Mobile application for smartphones includes an optional Team Leader Mode that complements Loner Portal by providing a convenient mobile interface for safety monitoring personnel to manage safety incidents on the go, including mapping and alert reset.

For organizations requiring call center integration, Loner Portal is compatible with the optional Blackline Loner Web Services that provide software developers the tools to interface directly with the Blackline infrastructure.

Multiple Device Options
Compatible with Loner Mobile & Loner GPS safety solutions

Alarm Banner
Audible & visual indication of a new safety alert

Mobile Safety Alerting
Email and text message alert messaging

Call-out List
Configurable escalation of safety alerts to additional contacts

Background Services
Safety monitoring and alerting operates in the background

Location Mapping
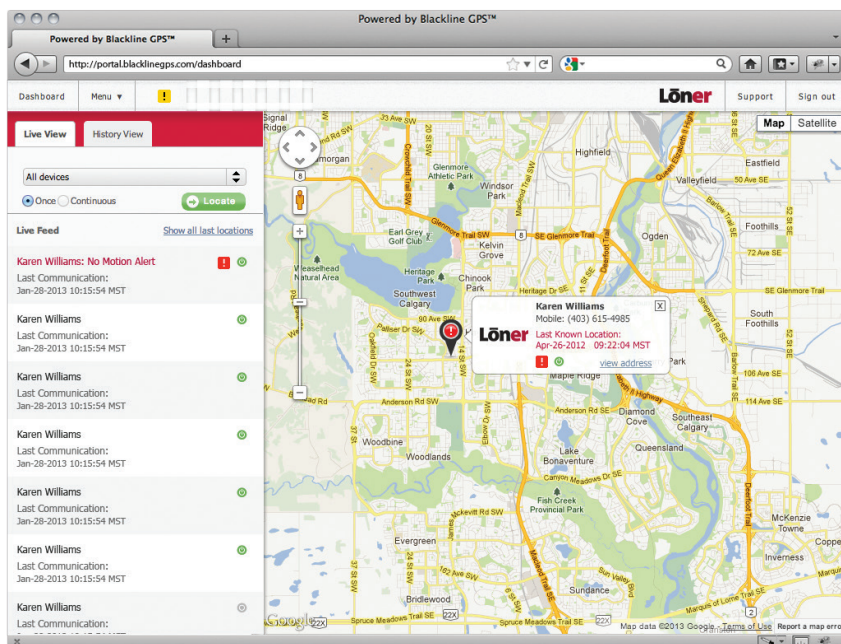Quickly locate and respond to a worker in distress

Loner Web Services
Call center-ready services and programming interface

Easy to Use
Easy to set up and use

blacklinegps

Protect. Share. Connect.®

Loner Portal web application

Benefits

- Improves safety awareness of mobile workers.
- Quickly mobilize an emergency response by mapping worker locations.
- Real-time safety alerting increases awareness of safety incidents.
- Achieves regulatory compliance as required in some regions.
- Reduces mobile worker anxiety about safety.
- Easy training for workers and monitoring personnel.
- Included withpurchase of blackline product/service.

Advantages

- Loner Background Services alert monitoring personnel even when Loner Portal is not used.
- Call-out list provides multiple layers of alert to ensure an incident is addressed.
- Loner Web Services API enable software developers to integrate safety monitoring within a call center.
- Easy-to-use mapping of worker locations aids in emergency response.
- Customizable account structure for diverse customer needs.
- Sharing of Loner devices between Loner Portal user accounts provides cross-team safety visibility.
- Web-hosted Loner Portal user account. No software to install.
- Compatible with the Blackline Loner GPS safety device and Loner Mobile safety app.

Specifications

Office Safety Alert Communication
Alarm Banner, email, text message, and Loner Web Services to call center

Mobile Safety Alert Communication
Email, text message, and custom ring tone in Loner Mobile operating in Team Leader Mode or Team Member and Leader Mode

Loner Background Services
Monitors safety devices
Manages monitoring personnel alerting
Stores reported safety device data

Mobile Messaging Methods
Email, text message (SMS)

Compatible Loner Worker Safety Solutions
Loner Mobile application operating in Team Member Mode
Loner GPS device

Mobile Monitoring Interface
Loner Mobile, Team Leader Mode

Safety Alert Messages
Emergency Button Press Alert
No-motion Alert
Missed Worker Check-in
Low smartphone battery
On-network (power-on and return-to-coverage)
Off-network (power-off and out-of-coverage time-out)

Mobile messaging
Alerts & notifications sent via email and text message (SMS)

Loner GPS locations
Real-time location requests, continuous tracking, location scheduling, and locate-on-alert

Loner Mobile Locations
Periodic location publishing and locate-on-alert

Safety Device Requirements
Active service plan

Mapping Services
Google Maps

Event history
Captures all data for viewing
Six months of data

Computer Requirements
PC/Mac processor: 1 GHz
Web browsers: Internet Explorer 8, FireFox, Chrome, and Safari

Locally available from

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